



## Withdrawal Form

### Checklist:

- ✓ I purchased the product within the last 15 days.
- ✓ I have not used the product.
- ✓ I have a stored payment method on My account.
- ✓ I have cancelled my product.

Note: Skype Numbers cannot be refunded.

Please complete this form to request a full refund for a recently purchased Skype product. If you purchased more than one product, please complete one form per purchase. On completion please send via email to [euwdrl@microsoft.com](mailto:euwdrl@microsoft.com) or send to the address below. Upon receiving your communication, we will evaluate your request and get in touch.

To: Microsoft Cancellation and Refund  
Pärnu mnt 102 C  
11312 Tallinn  
Estonia

I hereby give notice that I withdraw from our contract of sale and request a refund of the following:

Product/Service	Order Number	Order Date

Name: \_\_\_\_\_

Address: \_\_\_\_\_

Phone: \_\_\_\_\_

Email address: \_\_\_\_\_

Skypename  
or MSA: \_\_\_\_\_

Date: \_\_\_\_\_